

// SAMPLE COPY ONLY
// Example of a Legit Copyright Infringement Notification via ISP Email
// X = Your Personal Data Retrieved (Censored for education purposes only)

//*****
// [NOTICE] ISP to CUSTOMER
//*****

from: Charter Internet Security <abuse@charter.net>
to: YOUREMAIL@email.com
date: XXX XX, 2021, XX:XX XX
subject: [XX.XX.2021 Reference ID: XXXXXXXX] Notice of Copyright Infringement
security: Standard encryption (TLS) Learn more

[XX.XX.2021 Reference ID: XXXXXXXX]
Notice of Copyright Infringement
Charter Internet Security <abuse@charter.net>
XX:XX XX (XX hours ago)

Dear Spectrum Internet Customer:

It has been brought to our attention that your Spectrum Internet service was recently used to improperly copy or share copyrighted content such as music, movies, video or software using Peer-to-Peer or Torrenting software.

As an Internet Service Provider, Spectrum is obligated to comply with copyright laws, as expressly stated in our Acceptable Use Policy (AUP): [Spectrum.com/reziaup](https://spectrum.com/reziaup). By using Spectrum service, you agreed to this AUP. It is possible that this activity has occurred without your permission or knowledge by a minor who may not fully understand copyright laws, by an unauthorized user, or even as a result of a computer virus. We encourage you to install Spectrum Security Suite software to help prevent viruses. Security Suite is included free of charge with your Spectrum Internet service. To download Security Suite on your computer, visit [Spectrum.net/security](https://spectrum.net/security).

Please take immediate action to stop this unauthorized activity. Repeated violation of Spectrumsinglequotedelims AUP may result in remedial action, up to and including suspension of your Spectrum Internet service and loss of any discounts and promotional rate related to your service.

You can request the notice we received from the owner of copyrighted content at <https://notices.spectrum.com>. You will be prompted to give your account number and the reference number listed at the top of this letter.

If you believe that the notice you have received is in error, or the activities that are complained of are not copyright violations, you may submit a counter-notification. Visit [Spectrum.net/DMCA](https://spectrum.net/DMCA) to learn more about how to submit a counter-notification.

We have not shared any information about you with the copyrighted content owner, nor will we unless we receive a subpoena or are otherwise required to do so by law - or if you choose to file a counter-notification.

You can learn more about this alert and copyright violation by calling 1-8XX-XXX-XXXX, Monday through Sunday, 6 AM - 9 PM (MT).

Sincerely,

Spectrum Customer Security Operations Center
[Spectrum.net/security](https://spectrum.net/security)

Copyright Notice
Reference ID:
IPv4 Address:
Timestamp:
XXXXXXXX
See Evidence Letter

Original Notice from Copyright Holder

// [NOTICE] ANTIPIRACY to ISP

From: OpSec Online Antipiracy
To: dmca@charter.net
Date: XXX, XX XXX 2021 XX:XX:XX -XXXX
Subject: ESA Copyright Infringement - Notice ID # XXXXXXXXXXXXX

-----BEGIN PGP SIGNED MESSAGE-----
Hash: XXXXXX
XX-XX-2021

Entertainment Software Association
601 Massachusetts Avenue, NW, Suite 300 West
Washington, DC 20001 USA

Attention: Intellectual Property Enforcement
Website: <http://www.theesa.com/wp-content/uploads/2014/12/DMCA-FAQs-Updated-12-2014.pdf>
E-mail: dmca@theesa.com

To: Spectrum
Re: Copyright Infringement by Spectrum Subscriber Using IP XX.XX.XX.XX on X (the "Subscriber")
Reference Number XXXXXXXXXXXXX

Dear Spectrum:

The Entertainment Software Association ("ESA") is the U.S. trade association that represents the intellectual property interests of companies that publish interactive games for video game consoles, personal computers, handheld devices, and the Internet (hereinafter collectively referred to as "ESA members"). A list of ESA members can be found at <http://www.theesa.com/about-esa/members/>. Under penalty of perjury, we affirm that ESA is authorized to act on behalf of ESA members whose exclusive copyright rights we believe to have been infringed as described below.

ESA is providing this notice pursuant to the Digital Millennium Copyright Act ("DMCA"), 17 U.S.C. section 512, to request that you take immediate action with respect to infringement of ESA member copyrighted works by your Subscriber. Using the IP address on the date and time referenced in the subject line of this notice, the Subscriber or someone using their account employed a peer-to-peer service or software to distribute one or more infringing copies of ESA members' games, including the following title:

GRAND THEFT AUTO 5 - PC

Courts in the United States have held consistently that the unauthorized distribution of copyrighted works using peer-to-peer or similar services constitutes copyright infringement. E.g., MGM Studios, Inc. v. Grokster, Ltd., 545 U.S. 913 (2005); BMG Music v. Gonzalez, 430 F.3d 888, 891 (7th Cir. 2005); Arista Records LLC v. Lime Group LLC, 2010 U.S. Dist. LEXIS 46638, *49 (S.D.N.Y. May 11, 2010)

This Subscriber should understand clearly that there are serious consequences for infringement. The Copyright Act in the United States provides for statutory damages of up to \$30,000 per work infringed, and up to \$150,000 per work for willful infringement. 17 U.S.C. section 504(c).

We ask that you work with us to protect the intellectual property rights of ESA members by:

1. Providing the Subscriber with a copy of this notice of copyright infringement, and warning the Subscriber that his or her conduct was unlawful and could be subject to civil or even criminal prosecution.
2. Promptly taking steps to stop the Subscriber's infringing activity.
3. Pursuant to 17 U.S.C. section 512(i)(1)(A), as appropriate, terminating the account of the Subscriber if your records show that he or she is a repeat copyright infringer.

ESA has a good faith belief that the Subscriber's reproduction and/or distribution of these copyrighted works as set forth herein is not authorized by the copyright owners, their agents, or the law. The information in this notification is accurate. Neither ESA nor its members waive any claims or remedies, or their right to engage in other enforcement activities, and all such claims, rights and remedies are expressly reserved.

If your Subscriber has additional questions about this notice, we would encourage them to visit <http://www.theesa.com/wp-content/uploads/2014/12/DMCA-FAQs-Updated-12-2014.pdf> to learn how to delete the infringing material and avoid receiving future notices.

Thank you for your prompt attention to this matter.

Sincerely,

Intellectual Property Enforcement
Entertainment Software Association
Website: <http://www.theesa.com/wp-content/uploads/2014/12/DMCA-FAQs-Updated-12-2014.pdf>

List of infringing content

GRAND THEFT AUTO 5 - PC

INFRINGEMENT DETAIL

Infringing Work: GRAND THEFT AUTO 5 - PC
Filename: XX
First found: XX
Last found: XX
Filesize: XX
IP Address: XX.XX.XX.XX
IP Port: XXXXXX
Network: XX
Protocol: XX

//*****
// Sample Document
// Copyright Infringement Notification 2021
// fYCcreationZ™